

Download and install Pulseway Management Agent

1. Using any browser go to <https://hwg.tools/windows>.
2. Click the link or icon to download Pulseway from the HWG website.
3. Once the download is complete, open the folder that contains the Pulseway file.
4. Double click the windows_agent_x64.msi file to launch the installer.
5. When the Welcome to the Pulseway Setup Wizard window appears, click Next.
6. On the License Agreement Window click the Radio Button next to I Agree then click Next.
7. On the select installation Folder window, leave the folder location set to default. Click on the Radio Button next to Everyone and click Next.
8. On the Confirm Installation window, click Next.
9. When prompted to allow this app to make changes to your device, click Yes.
10. Pulseway will install and a Pulseway Manager window will appear. Verify that the Status window says "Your system is registered with 'hwglaw.pulseway.com' server using a token. If you see this message, click ok and the installation was successful. If you do not see this message, continue to the next section.

Register Pulseway (Only if you did not see the message in Step 10 above)

1. With the Pulseway Manager still open, click on Register System.
2. For the username enter windowssetup and the password HWGWindowsSetup for the password. The password is case sensitive.
3. Check the Use dedicated Server box and enter hwglaw.pulseway.com for the server name.
4. Click authenticate.
5. You will be prompted to select the Agent Group the system will belong to.
6. Select HWG for organization, M365 for the site, and Windows for the agent group.
7. Click register.
8. When the system registration successful box pops up, click ok.
9. Click OK on the Pulseway window to close the application.